



Gunnedah Coal Handling and Processing Plant (CHPP)

2026 Complaints Register

#	Method	Date/Time of Complaint	Nature of Complaint	Investigation	Action Taken / Follow-up
1	Phone the feedback line	19/03/2026	Traffic	Complainant's company was running trucks on Blue Vale Road and the rain had caused his trucks to get dirty from driving past the GOC coal haulage trucks.	Complainant was telephoned back within 24 hours. Offer made to contribute to truck washing costs.